

SOFTWARE DEVELOPMENT SERVICES



Professional Services

realize
the potential
within

KnowledgeBase's Software Development Services offerings include web-based software engineering, skills transfer, consulting and support services. KnowledgeBase is able to take responsibility for outsourced development, either project components or entire projects. In today's increasingly competitive, dynamic and information based business environment, the rapid and efficient development of high quality software solutions is becoming more and more critical. This necessitates the adoption of increasingly sophisticated technology combined with high standards of software engineering practice. In this environment, access to high levels of professional services is essential. KnowledgeBase understands these needs and offers a comprehensive range of services that are designed to ensure the success of your projects. KnowledgeBase has attained CMMI Level 5 for software engineering, an American software methodology institutionalized by University of Carnegie Melon. As a result we have developed and practice religiously Life-Cycle Development Framework, Programming Standards, GUI Standards, and Software Configuration Management. Best of all, our clients can leverage from our extensive Best Practice reusable applications code libraries and controls which we have modularized for rapid application development.

KnowledgeBase consistently deliver outstanding results to our customers with a pursuit and achievement of excellence that's proven and exceeds expectations. Just ask why NCR Corporation (U.S) selected KnowledgeBase for the productization and development of their flagship CRM application. Our team has proven ability both in web development and client-server technologies. With strong experiences in application development tools and environment such as Microsoft Visual Studio.NET™, Java, XML supporting databases such as SQL Server, DB2 and ORACLE.

Our development team is well trained to assist you in providing the following services:

Application Development Services

We are simply proven in application development using Microsoft .NET and Java technologies, whether web-enabled application (thin client) or rich client using traditional client-server apps. Capitalize on our proven development framework, standards and our own reusable collection of application libraries. We specialize in Visual Basic, Visual Studio.NET, Java, ASP.NET, XML, Java for Windows, Unix and Linux environment.

Software Packaging Services

Our team is well trained with InstallShield and Windows Installer tool to help you create highly sophisticated, customized setup and deployment solutions for Windows® applications. We help leading software developers rapidly deploy the latest installation technology including Windows Installer-based installations or automated Web distribution of updates.

Technical Writing Services

KnowledgeBase can help you develop custom technical documentation based your specific requirements. Whether it is hardware and software products, KnowledgeBase can help you to develop User Guides, Reference Guides, Operation Manuals and Tutorials. Creating usable manuals is a process that consists of creating a user profile, performing a task analysis, storyboarding process, writing an information plan, and conducting usability test. The result is a user-friendly manual. This translates into user confidence when using the product.



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On-line Help Generation Services

Help is online information, designed for quick access and ease-of-use. Rather than simply reformatting material from printed documentation, KnowledgeBase redesigns information to take advantage of the unique capabilities of this hypertext medium and context-sensitive help. Making an intelligent choice about design and format before beginning a Help project will reduce time-to-market and increase user satisfaction. We understand various help formats such as Brower-Based Help, WebHelp, HTML Compiled Help and WinHelp. We have experience with all the industry standard help authoring tools such as RoboHelp and DoctorHelp

Mobile Application Development

K-Base has wide experience in Mobile Application Development. We provide Mobile Application Development platform including Windows Mobile Application, Mobile enabled website development, J2ME based Mobile Application Development on Nokia, Samsung, LG phones, Android - Google mobile solution, iPhone Mobile Application Development, we helps clients to realize the benefits of Enterprise Mobile Application Development Platform.

K-Base leverages offshore cost and scalability advantage to significantly reduce development cost across various mobile Application Developments. We provide high quality, time bound, cost effective outsourcing IT services through our offshore facilities in Malaysia.

System Testing Services

KnowledgeBase offers conscientious system testing services for Windows and Internet/intranet based applications. Multiple testers are available to focus on a single project if time constraints or unusually stringent standards apply. We use a detailed test process and problem tracking tools that emphasizes thoroughness and good documentation. We have built our process using the experience of our principals, basing it on known processes that have proven themselves successful in a real-world business context. Deliverables include an initial estimate and testing assessment, detailed step-by-step test plan, and

result summaries for each round of testing, as well as any other supporting documentation or notes that are applicable to your project. We provide high-quality system testing services within a budget and work plan. We design customized implementations based on approval methodology and experience in a wide range of technologies.

KnowledgeBase Professional Services

By applying our "unique" approach, we effectively and efficiently meet the needs of businesses in the following ways:

- **"Fixed Price" Guarantees.** You have a budget—plain and simple. We have an obligation to help you find solutions that fit within that budget. And we do! We can offer our fixed price option because of our abilities to scope your project at a high level. Our expansive knowledge of multiple industries, coupled with our advanced skills, ensures that your project is completed in less time, for less money.

- **Flexibility to Meet Your Deadlines.** You need someone to work on your project now. Yet, in a few weeks, what if there's a lull and you really don't need someone's services? Not a problem! Our *flexibility* lets us work on your project as required. Whether this is 5 to 50 hours per week, or 2 weeks now and 6 weeks later, we come and go, as you need us. In doing so, we help minimize your costs by ensuring that you aren't paying for someone to "wait around" (on your money) throughout your project life cycle.

Who We Are

You want the best resources at an AFFORDABLE cost. That's what we offer. We possess KNOWLEDGE that encompasses many areas of specialty, coupled with EXPERIENCE in a wide range of diverse environments. We each offer a high degree of competency in our specialty area, and can simultaneously bring exceptional skills to every project in which we're involved. So call us now!